Model: Stella-F1	Date: 21-Feb-02	No.: RH555001

Subject: Optional Printer Controller	Prepared by: A. Ishiyama
From: Technical Services Dept., GTS Division	

Classification:		
☒ Troubleshooting	☐ Part information	☒ Action required
☐ Mechanical	☐ Electrical	☐ Service manual revision
☐ Paper path	☐ Transmit/receive	☐ Retrofit information
☐ Other ( )		

☐ S-C1a (B045)	☐ S-C1aF (B049)	☐ S-C1b (B044)	☐ S-C1bF (B046)	☒ S-F1 (H555)

Please note the following when installing the optional Printer Controller in the model S-F1.
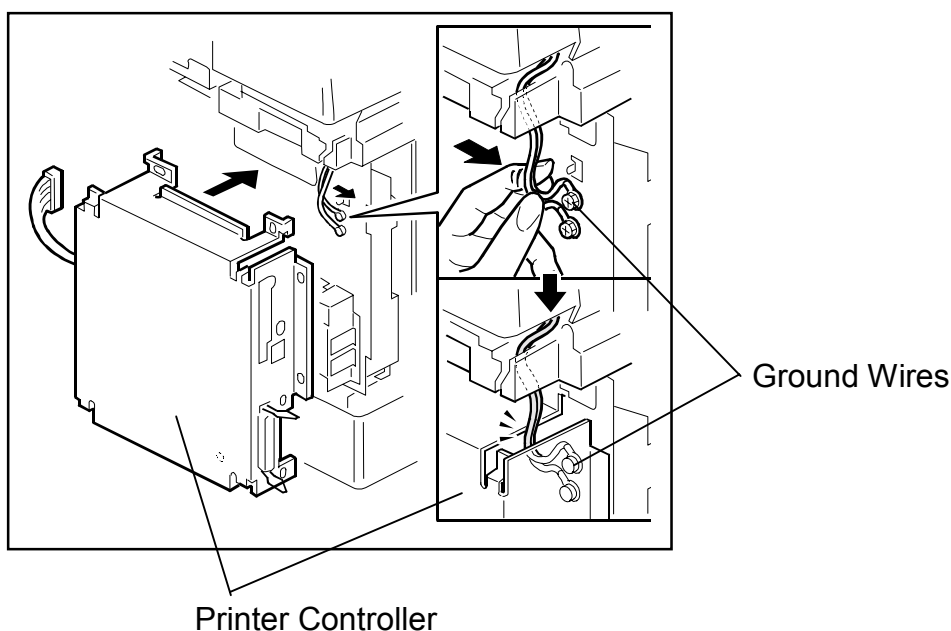
Case A:

Symptom

After installing the printer controller in Step 5 of the Installation Procedure, the ADF unit does not open all the way.

Cause

When the Controller was installed, the 2 ground wires were not led through the inlet (opening) in the upper right corner of the controller bracket, causing excess tension on the wires.

Action

When installing the Printer Controller, be sure to set the wires into the opening in the upper right of the bracket as shown below. This will prevent excess tension on the wires and allow the DF to fully open.

Ground Wires

Printer Controller

Case B:

Symptom

After installing the Printer Controller in Step 5 of the Installation Procedure, the 3 screw holes on the main face of the Rear Cover do not line up with the mainframe holes, making it difficult to reattach the cover.

Cause

When the Controller is attached slightly right of center, the width and circular (top) screw holes of the Rear Cover do not provide enough clearance for left/right cover adjustment, and the two contact one another.
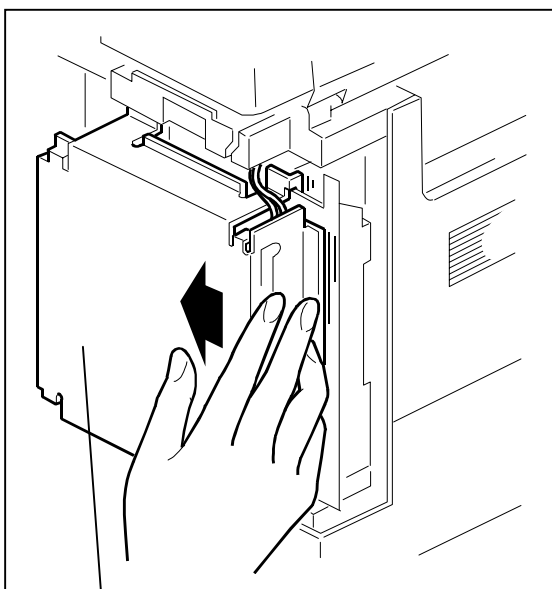
Action – Temporary countermeasure

When attaching the Controller, hold it flush against the left while tightening the bracket screws as shown in the illustration below.

Permanent Countermeasure

The shape of the upper screw holes on the main face of the Rear Cover will be changed from circular to elliptical (running change) to allow for any necessary left/right adjustment.

Note: The other screw holes on the Rear Cover are already elliptical.

Printer Controller

Reissued: 9-Aug-04

Model: Model S-C1 Printer Option	Date: 11-May-04	No.: RB044011b

RTB Reissue
The items in bold italics have been added.

Subject: Printer Controller Firmware History	Prepared by: A.Ishiyama
From: 1st Tech. Support Sec. Service Support Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☒ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Other ( )		

☒S-C1a (B045)	☒S-C1aF (B049)	☒S-C1b (B044)	☒S-C1bF (B046)	☒S-F1 (H555)	☒S-F2 (H556/H557)

The following is the printer controller firmware history for the Model S-C1/S-F1/S-F2.

(Until now, the firmware history was attached to the firmware file as "Readme.txt". So, all history has been gathered here in this RTB.)

Part Number	Version	Production
B4415282	2.05	June '04 production
B4415282	2.04	March '04 production
B4415282	2.03	January '04 production
B4415282	2.02	October '03 production
B4415282	2.0d	September '03 production
B4415282	2.00	February '03 production
B4415285A	1.10	May '02 production
B4415280C	1.02	November '01 production
B4415280B	1.01	First mass production

Notes:
1. Area
   The above firmware is being used in USA, European, and Asian models.
2. Language
   US English, French, Spanish, German, Italian, Dutch, Swedish, Norwegian, Danish, Finnish, Portuguese, Polish, Hungarian, Czech

Reissued: 9-Aug-04

Model: Model S-C1 Printer Option	Date: 11-May-04	No.: RB044011b

Symptom Corrected	Version
Firmware modified to correct the following: Table text in PCL documents is misaligned (***GFPR# RC04030011***).	2.05
Firmware modified to correct the following: 1. Some characters are missing, smaller, or printed in a different font (GFPR# RE04020012). 2. The document prints on 2 pages instead of 1 (GFPR# RE04020016).	2.04
Firmware modified to correct the following: 1. Some words on the 2nd page are not printed correctly (GFPR# RE03020019).	2.03
Firmware modified to correct the following: 1. SC692 could appear during printing from the SHE Print Server.	2.02
Firmware modified to correct the following: 1. "Device Status Page Error" occurs when the PC accesses this machine under the IIS (Internet Information Service) server via a web browser.	2.0d
Firmware modified to correct the following: 1. The Stella-C1/F1/F2 printer controller becomes available. 2. Countermeasure for the printing problem from the Sercom print server. 3. Countermeasure for the PJL problem.	2.00
Firmware modified to correct the following problem: 1. European symbol (font) can be printed. 2. Printing error using AS400 was solved.	1.10
Firmware modified to correct the following problem: 1. The counter information cannot be downloaded with the ACM Utility developed by REBV.	1.02